



Standard Specification for Relationship Between a Person (Consumer) and a Supplier of an Electronic Personal (Consumer) Health Record¹

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1. Scope

1.1 This specification covers the relationship between a person (consumer), organization, or custodian (or other authorized representative) and a managing (storing) organization (such as a web site or other organization). However, web-based personal (consumer) health records that are created by health-care providers or health plans are not within the scope of this specification. Further, this specification will not address personal (consumer) health records (PCHR) that are created and managed by patients on paper records, on personal computers, or on other media offline.

2. Referenced Documents

2.1 Other References:

Internet Healthcare Coalition²

Health on the Net (HON)³

Federal Trade Commission FTC⁴

Hi Ethics Alliance⁵

MedCertain⁶

American Medical Association Guidelines for Medical and Health Information Sites on the Internet⁷

AHIMA E-health Tenets⁸

URAC (also known as the American Accreditation HealthCare/Commission)⁹

3. Terminology

3.1 Definitions:

3.1.1 *consumer*—the person who provides information to be stored by the personal (consumer) health record (PCHR) supplier.

3.1.2 *disclosure statement*—a prominent notice that describes an organization's policies in order to enable a person to decide whether (s)he can trust this organization with health information.

3.1.3 *Gramm-Leach-Bliley Act*—federal legislation enacted in 1999 as part of the Financial Services Modernization Act that specifies for web activities that “opt-out” is the norm.¹⁰

3.1.4 *individually identifiable health information*—information that is a subset of health information, including demographic information collected from an individual, and that: (1) is created or received by a healthcare provider, health plan, employer, or healthcare clearinghouse; and (2) relates to the past, present, or future physical or mental health or condition of an individual; the provision of healthcare to an individual; or the past, present, or future payment for the provision of healthcare to an individual; and (1) that identifies the individual; or (2) with respect to which there is a reasonable basis to believe the information can be used to identify the individual. **HIPAA¹¹**

3.1.5 *patient health record (PHR)*—the primary legal record created and maintained by the healthcare provider documenting the healthcare services provided to a person, in any aspect of healthcare delivery. This term is synonymous with medical record, health record, patient care record (primary patient care record), client record, and resident record. The term includes routine clinical or office records, records of care in any health-related setting, preventive care, wellness, lifestyle evaluation, research protocols, special study records, and various clinical databases. The records may be in paper-based or electronic form.

3.1.6 *personal (consumer) health record (PCHR)*—an electronic application through which individuals can maintain and manage their health information, and that of others for whom they are authorized, in a private, secure, and confidential environment that allows the individual or other authorized persons to access and share such information.

¹ This specification is under the jurisdiction of ASTM Committee E31 on Healthcare Informatics and is the direct responsibility of Subcommittee E31.28 on Electronic Health Records.

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² <http://www.ihealthcoalition.org/>

³ <http://www.hon.ch/HONcode/Conduct.html>

⁴ <http://www.ftc.gov/reports/privacy3/fairinfo.htm>

⁵ <http://www.ihealthcoalition.org/ethics/ethics.html>

⁶ <http://www.medcertain.org/>

⁷ <http://www.ama-assn.org/ama/pub/category/1905.html>

⁸ www.ahima.org

⁹ www.urac.org

¹⁰ For a summary of the act, see www.senate.gov/~banking/conf/grmleach.htm.

¹¹ Information on legislation and standards can be found at <http://aspe.hhs.gov/admsimp>.